

**National  
Conciliation and  
Mediation  
Board**

Republic of the Philippines  
Department of Labor  
4th-6th Floors Arcadia  
860 Quezon Avenue,  
Tel. Nos.: 332-4176 •  
Telefax: 332-4175 • 3

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DATE: **SEP 05 2011**  
TIME: **9:15 AM**  
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**MEMORANDUM**

FOR : **SECRETARY ROSALINDA DIMAPILIS-BALDOZ**

Cc: : Undersecretary **DANILO P. CRUZ**  
Undersecretary **LOURDES M. TRASMONTE**  
Undersecretary **HANS LEO J. CACDAC** *[Signature]*  
Asst. Secretary **JOJI V. ARAGON**

SUBJECT : **SENA ACCOMPLISHMENTS (JANUARY – AUGUST 2011)**

DATE : **1 September 2011**

May we provide you with the summary reports on the implementation of the SENa Program by the DOLE Regional Offices and its Attached Agencies during the period January to August of 2011.

**Requests for Assistance (RFAs) Submitted**

Requests for assistance submitted under the Single Entry Approach Program of the Department have totaled to 23,821 during the first 8 months of 2011. These included all requests for assistance in the DOLE Regional Offices and its Attached Agencies handling labor dispute cases. Requests for assistance filed in the Regional Offices totaled to 8,991 while those of the Attached Agencies including the Legal Service is registered at 14,830.

However starting August this year, the Legal Service will no longer entertain RFAs filed with them since its Public Assistance and Complaint Unit (PACU) will not anymore conciliate cases. Hence, RFAs brought to them will instead be endorsed to NCMB-NCR Branch which will provide the needed services to clients under the SENa program of the Department. During the month of August 2011, a total of 22 RFAs were endorsed to NCMB-NCR. The same were already included in the NCMB report.

Number of RFAs filed from January to August 2011

Office	RFAs filed from January – August 2011
ROs	8,991
Attached Agencies and Legal Service	14,830
<b>Total</b>	<b>23,821</b>

Regions considered to be labor relations heavy continue to account for the most number of requests for assistance. Majority of these requests is accounted by NCR comprising 33% or 2,922 of the total RFAs filed this year. This is followed by RO 7 with 1,133 RFAs (13%), RO 4A with 977 (11%), and RO 3 with 706 (8%). The rest of the regional offices accounted for 5% or less of the total RFAs filed during the reporting period.

For the attached agencies, the NIRC contributed the most number of RFAs at 12,122 during the first 8 months of 2011 or 82% of the total RFAs filed in attached agencies.

Including the 627 carried-over RFAs last year, RFAs handled is registered at 9,500 in the Regional Offices and 14,498 for the attached agencies (including those handled by the Legal Service from January to July 2011) or a total of 23,998 RFAs filed DOLE-wide.

## **Disposition of RFA**

### Regional Offices

Disposed RFAs for the period January-August 2011 is registered at 8,357 for the Regional Offices for a disposition rate of 88% (8,357 out of 9,500) while settlement rate is at 58% (5,504 RFAs). Referrals to the NLRC accounted for 27% (2,218 RFAs) while those referred to other DOLE Offices is recorded at 8% (635).

### Attached Agencies

During the reporting period, January - August 2011, disposition rate of the Attached Agencies including the Legal Service is 96% while settlement rate is at 20%. Referral rate to the NLRC for compulsory arbitration is registered at 76% (11,410 out of 14,948) for the attached agencies while those referred to the Other DOLE Offices is computed at .06% (9 out of 14,948).

### Combined Disposition of ROs and Attached Agencies

The combined disposition rate of ROs and attached agencies including the Legal Service during the first 8 months of 2011 is computed at 93% (22,748 RFAs out of 24,448) while settlement is at 35% (8,476 RFAs).

## **Monetary Benefits Facilitated**

### Regional Offices

In terms of monetary benefits, the Regional Offices facilitated a monetary package amounting to P100.1 Million benefitting 7,434 workers.

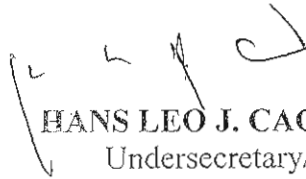
### Attached Agencies

Attached Agencies and the Legal Service, on the other hand, were able to facilitate a monetary benefits amounting to P113.7 Million benefitting 3,497 workers during the reporting period.

On the whole, total monetary benefits facilitated from January to August of 2011 is computed at P213.8 Million benefitting 10,931 workers.

A total of 1,700 RFAs remain to be a subject of conciliation-mediation proceedings at the end of August 2011.

For your information.

  
**HANS LEO J. CACDAC**  
Undersecretary/  
Officer-in-Charge, NCMB

Att:a/s

CUMULATIVE REPORT OF SINGLE ENTRY APPROACH CASES  
Regional Office/Agency

(1) Agency/Bureau/ Services	(2) Carried-over Cases	(3) Filed	(4) Cases Handled (2 + 3)	(5) (6) (7) DISPOSITION			(8) Total Disposed (5+6+7)	(9) Disposition Rate (8/4) * 100	(10) Average Duration to Dispose  (Summation of Duration of all disposed cases/No. of Disposed Cases)	(11) Settlement Rate (5/4) * 100	(12) Average Duration to Settle  (Summation of Duration of all settled cases/No. of Settled Cases)	(13) Monetary Benefits	(14) Workers Benefitted from Monetary Benefits	(15) Pending End of Period (4-8)
				Settled/Withdrawn	Referred to NLRC/ Elevated to Compulsory Arbitration	Referred to Other Office/ Elevated to Med-Arb								
LEGAL SERVICE - JANUARY - JULY 2011 REPORT (RFAs brought before LS were endorsed to NCMB effective August 2011)	0	483	483	288	114	6	408	84.47%	30	59.63%	28	3,105,805.03	248	75
NCMB	33	736	769	667	6	0	673	87.52%	17	86.74%	17	48,758,757.58	1060	96
NLRC	0	12,122	12,122	944	10,987	3	11,934	98.45%	*	7.79%	*	22,120,518.18	1,220	186
NWPC	25	209	234	144	0	0	144	61.54%	*	61.54%	*	N/A	N/A	80
POEA	60	1,280	1,340	929	303	0	1,232	91.94%	18	69.33%	15	39,729,187.14	969	108
<b>TOTAL</b>	<b>118</b>	<b>14,830</b>	<b>14,948</b>	<b>2,972</b>	<b>11,410</b>	<b>9</b>	<b>14,391</b>	<b>96.27%</b>		<b>19.88%</b>		<b>113,714,267.93</b>	<b>3,497</b>	<b>557</b>

\* Databases of NLRC and NWPC being updated

Prepared by:

SENA Secretariat

Noted by:

  
SHIRLEY M. PASCUAL  
Dep. Exec. Director IV

CUMULATIVE REPORT OF SINGLE ENTRY APPROACH CASES  
DOLE Regional Offices

(1) DOLE REGIONAL OFFICES	(2) Carried-over Cases	(3) Filed	(4) Cases Handled (2 + 3)	(5) DISPOSITION			(8) Total Disposed (5+6+7)	(9) Disposition Rate (8/4) * 100	(10) Average Duration to Dispose  (Summation of Duration of all disposed cases/No. of Disposed Cases)	(11) Settlement Rate (5/4) * 100	(12) Average Duration to Settle  (Summation of Duration of all settled cases/No of Settled Cases)	(13) Monetary Benefits	(14) Workers Benefitted from Monetary Benefits	(15) Pending End of Period  (4-8)
				(6) Settled/Withdrawn	(7) Referred to NLRC/ Elevated to Compulsory Arbitration	(7) Referred to Other Office/ Elevated to Med-Arb								
	191	2,922	3,113	1,531	744	397	2,672	85.83%	33	49.18%	19	32,991,883.03	1,826	441
CAR	17	277	294	206	60	13	279	94.90%	20	70.07%	19	3,707,891.90	384	15
RO1	61	457	518	363	71	11	445	85.91%	29	70.08%	28	6,029,092.91	390	73
RO2	8	156	164	104	49	2	155	94.51%	16	63.41%	18	886,053.05	107	9
RO3	0	706	706	510	142	13	665	94.19%	16	72.24%	15	9,837,087.80	892	41
RO 4-A	134	977	1,111	617	348	6	971	87.40%	24	55.54%	23	10,925,746.54	678	140
RO 4-B	0	190	190	102	65	11	178	93.68%	23	52.68%	20	1,105,770.31	43	12
RO5	0	331	331	228	69	1	298	90.03%	21	58.83%	19	1,912,126.52	105	38
RO6	12	301	313	200	46	42	292	93.29%	16	65.18%	15	6,660,475.17	450	21
RO7	0	1133	1,133	584	227	86	897	79.17%	17	51.54%	14	14,203,578.11	937	236
RO8	16	339	355	217	131	0	348	98.03%	10	61.13%	9	1,823,507.01	249	7
RO9	2	174	176	116	14	4	134	76.14%	12	65.91%	13	796,142.97	148	42
RO10	6	218	224	152	55	4	211	94.20%	10	67.86%	11	1,128,573.82	359	13
RO11	21	454	475	337	86	30	453	95.37%	19	70.95%	19	2,734,937.38	119	22
RO12	41	260	301	157	95	15	267	88.70%	20	52.16%	22	3,457,205.89	506	34
ORAGA	0	96	96	76	16	0	92	95.83%	10	79.17%	9	1,968,372.05	78	4
<b>TOTAL</b>	<b>509</b>	<b>8,991</b>	<b>9,500</b>	<b>5,504</b>	<b>2,218</b>	<b>635</b>	<b>8,357</b>	<b>87.97%</b>	<b>19</b>	<b>57.94%</b>	<b>17</b>	<b>100,168,446.56</b>	<b>7,434</b>	<b>1,143</b>

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