



**National  
Conciliation and  
Mediation  
Board**

Republic of the Philippines  
Department of Labor and Employment  
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**MEMORANDUM**

FOR : SECRETARY ROSALINDA DIMAPILIS-BALDOZ

Cc: : Undersecretary DANILO P. CRUZ  
Undersecretary LOURDES M. TRASMONTE  
Asst. Secretary JOJI V. ARAGON

SUBJECT : SENA ACCOMPLISHMENTS (JANUARY – JULY 2011)

DATE : 12 August 2011

May we provide you with the summary reports on the implementation of the SENa Program by the DOLE Regional Offices and its Attached Agencies during the period January to July of 2011.

**Requests for Assistance (RFAs) Submitted**

A total of 22,287 RFAs were submitted under the SENa program of the Department during the first 7 months of 2011. These included all requests for assistance in the DOLE Regional Offices and those of the Attached Agencies handling SENa cases including the Legal Service. Requests for assistance filed in the Regional Offices totaled to 7,829 while those of the Attached Agencies and the Legal Service accounted for 14,458.

**Number of RFAs filed from January to July 2011**

| Office                              | RFAs filed from January – June 2011 | July 2011    | Total RFAs    |
|-------------------------------------|-------------------------------------|--------------|---------------|
| ROs                                 | 6,684                               | 1,145        | 7,829         |
| Attached Agencies and Legal Service | 12,332                              | 2,126        | 14,458        |
| <b>Total</b>                        | <b>19,016</b>                       | <b>3,271</b> | <b>22,287</b> |

Majority of the requests for assistance filed in the Regional Offices were filed at NCR comprising 33% or 2,576 of the 7,829 RFAs. This is followed by RO 7 with 990 RFAs (13%), RO 4A with 849 (11%), RO 3 with 624 (8%) and RO 11 with 409 RFAs (5%). The rest of the regional offices accounted for less than 5% of the total RFAs filed during the reporting period.

On the other hand, the NLRC contributed the most number of RFAs in the attached agencies with 12,114 during the first 7 months of 2011 or 84% of the total RFAs filed in attached agencies.

## **Disposition of RFA**

### Regional Offices

Disposed cases for the period January-July 2011 is registered at 7,161 for the Regional Offices for a disposition rate of 86% (7,161 out of 8,329) while settlement rate is at 55% (4,621 RFAs). Referrals to the NLRC accounted for 23% (1,948 RFAs) while those referred to other DOLE Offices is recorded at 7% (592).

### Attached Agencies

From January-July 2011, disposition rate of the Attached Agencies including the Legal Service is 96% while settlement rate is at 19%. While referral rate to NLRC for compulsory arbitration is lower under the Regional Offices, this is however higher in the Attached Agencies at 76% (11,162 out of 14,641).

### Combined Disposition of ROs and Attached Agencies

The combined disposition rate of ROs and attached agencies including the Legal Service during the first 7 months of 2011 is computed at 92% (21,182 RFAs out of 22,970) while settlement is at 32% (7,412 RFAs).

## **Monetary Benefits Facilitated**

### Regional Offices

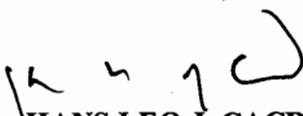
In terms of monetary benefits, the Regional Offices facilitated a total amount of P91 Million benefitting 5,686 workers.

### Attached Agencies

Attached Agencies and the Legal Service, on the other hand, were able to facilitate a monetary benefits amounting to P165.5 Million benefitting 2,046 workers during the reporting period.

On the whole, total monetary benefits facilitated from January to July of 2011 is computed at P256.6 Million benefitting 7,732 workers.

For your information.

  
**HANS LEO J. CACDAC**  
Undersecretary/  
Officer-in-Charge, NCMB

**CUMULATIVE REPORT OF SINGLE ENTRY APPROACH CASES**  
Regional Office/Agency

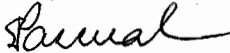
| (1)<br>Agency/Bureau/ Services | (2)<br>Carried-over Cases | (3)<br>Filed  | (4)<br>Cases Handled<br>(2 + 3) | (5) - (7)<br>DISPOSITION  |   |  | (8)<br>Total Disposed<br>(5+6+7) | (9)<br>Disposition Rate<br>(8/4) * 100 | (10)<br>Average Duration to Dispose<br><small>(Summation of Duration of all disposed cases/No. of Disposed Cases)</small> | (11)<br>Settlement Rate<br>(5/4) * 100 | (12)<br>Average Duration to Settle<br><small>(Summation of Duration of all settled cases/No. of Settled Cases)</small> | (13)<br>Monetary Benefits | (14)<br>Workers Benefitted from Monetary Benefits | (15)<br>Pending End of Period<br>(4-8) |
|--------------------------------|---------------------------|---------------|---------------------------------|---------------------------|---|--|----------------------------------|--|---|--|--|---------------------------|---|--|
|                                |                           |               |                                 | (5)<br>Settled/ Withdrawn | (6)<br>Referred to NLRC/ Elevated to Compulsory Arbitration | (7)<br>Referred to Other Office/ Elevated to Med-Arb |                                  |  |   |  |  |                           |   |  |
| LEGAL SERVICE                  | 0                         | 483           | 483                             | 288                       | 114   | 6  | 408                              | 84.47%                                 | 30  | 59.63%                                 | 28   | 3,105,805.03              | 248   | 75                                     |
| NCMB                           | 33                        | 603           | 636                             | 582                       | 3   | 0  | 585                              | 91.98%                                 | 17  | 91.51%                                 | 17   | 42,945,066.29             | 927   | 51                                     |
| NLRC                           | 65                        | 12,114        | 12,179                          | 1000                      | 10,776  | 62   | 11,838                           | 97.20%                                 | *   | 8.21%                                  | *  | 82,087,966.66             | 871   | 341                                    |
| NWPC                           | 25                        | 114           | 139                             | 89                        | 0   | 0  | 89                               | 64.03%                                 | 54  | 64.03%                                 | 54   | N/A                       | N/A   | 50                                     |
| POEA                           | 60                        | 1,144         | 1,204                           | 832                       | 269   | 0  | 1,101                            | 91.45%                                 | *   | 69.10%                                 | *  | 37,382,582.14             |   | 103                                    |
| <b>TOTAL</b>                   | <b>183</b>                | <b>14,458</b> | <b>14,641</b>                   | <b>2,791</b>              | <b>11,162</b>   | <b>68</b>  | <b>14,021</b>                    | <b>95.77%</b>                          |   | <b>19.06%</b>                          |  | <b>165,521,420.12</b>     | <b>2,046</b>                                      | <b>620</b>                             |

\* Databases of NLRC and POEA being updated

Prepared by:

SENA Secretariat

Noted by:

  
SHIRLEY M. PASCUAL  
Dep. Exec. Director IV

CUMULATIVE REPORT OF SINGLE ENTRY APPROACH CASES  
Regional Office/Agency

| (1)<br>DOLE REGIONAL OFFICES | (2)<br>Carried-over Cases | (3)<br>Filed | (4)<br>Cases Handled<br>(2 + 3) | (5) - (7)<br>DISPOSITION |  |   | (8)<br>Total Disposed<br>(5+6+7) | (9)<br>Disposition Rate<br>(8/4) * 100 | (10)<br>Average Duration to Dispose<br><br>(Summation of Duration of all disposed cases/No. of Disposed Cases) | (11)<br>Settlement Rate<br>(5/4) * 100 | (12)<br>Average Duration to Settle<br><br>(Summation of Duration of all settled cases/No. of Settled Cases) | (13)<br>Monetary Benefits | (14)<br>Workers Benefitted from Monetary Benefits | (15)<br>Pending End of Period<br>(4-8) |
|------------------------------|---------------------------|--------------|---------------------------------|--------------------------|--|---|----------------------------------|--|--|--|---|---------------------------|---|--|
|                              |                           |              |                                 | (5)<br>Settled/Withdrawn | (6)<br>Referred to NLRC/<br>Elevated to Compulsory Arbitration | (7)<br>Referred to Other Office/<br>Elevated to Med-Arb |                                  |  |  |  |   |                           |   |  |
| NCR                          | 191                       | 2,576        | 2,767                           | 1,352                    | 693  | 387   | 2,432                            | 87.89%                                 | 33   | 48.86%                                 | 19  | 30,348,890.00             | 1,635   | 335                                    |
| CAR                          | 17                        | 248          | 265                             | 176                      | 52   | 11  | 239                              | 90.19%                                 | 22   | 66.42%                                 | 22  | 3,437,342.80              | 302   | 26                                     |
| RO1                          | 61                        | 395          | 456                             | 279                      | 40   | 9   | 328                              | 71.93%                                 | 26   | 61.18%                                 | 26  | 5,668,440.49              | 304   | 128                                    |
| RO2                          | 8                         | 143          | 151                             | 96                       | 46   | 2   | 144                              | 95.36%                                 | 16   | 63.58%                                 | 14  | 845,428.38                | 102   | 7                                      |
| RO3                          | 0                         | 624          | 624                             | 451                      | 130  | 7   | 588                              | 94.23%                                 | 18   | 72.28%                                 | 16  | 7,271,940.99              | 619   | 36                                     |
| RO 4-A                       | 134                       | 849          | 983                             | 521                      | 309  | 6   | 836                              | 85.05%                                 | 26   | 53.00%                                 | 25  | 17,904,937.65             | 614   | 147                                    |
| RO 4-B                       | 24                        | 124          | 148                             | 55                       | 38   | 18  | 111                              | 75.00%                                 | 20   | 37.16%                                 | 32  | 877,979.06                | 41  | 37                                     |
| RO5                          | 0                         | 280          | 280                             | 190                      | 61   | 1   | 252                              | 90.00%                                 | 22   | 67.86%                                 | 20  | 1,539,593.15              | 167   | 28                                     |
| RO6                          | 12                        | 267          | 279                             | 176                      | 43   | 42  | 261                              | 93.55%                                 | 18   | 63.08%                                 | 15  | 5,190,176.39              | 261   | 18                                     |
| RO7                          | 0                         | 990          | 990                             | 467                      | 198  | 70  | 735                              | 74.24%                                 | 20   | 47.17%                                 | 13  | 8,306,820.37              | 771   | 255                                    |
| RO8                          | 16                        | 313          | 329                             | 197                      | 120  | 0   | 317                              | 96.35%                                 | 12   | 59.88%                                 | 11  | 1,723,609.01              | 227   | 12                                     |
| RO9                          | 0                         | 138          | 138                             | 91                       | 12   | 3   | 106                              | 76.81%                                 | 11   | 65.94%                                 | 13  | 579,914.19                | 106   | 32                                     |
| RO10                         | 6                         | 180          | 186                             | 120                      | 47   | 4   | 171                              | 91.94%                                 | 10   | 64.52%                                 | 11  | 1,007,190.57              | 299   | 15                                     |
| RO11                         | 21                        | 409          | 430                             | 284                      | 73   | 25  | 382                              | 88.84%                                 | 18   | 66.05%                                 | 18  | 2,242,333.00              | 91  | 48                                     |
| RO12                         | 10                        | 217          | 227                             | 105                      | 72   | 7   | 184                              | 81.06%                                 | 20   | 46.26%                                 | 22  | 2,772,285.14              | 80  | 43                                     |
| CARAGA                       | 0                         | 76           | 76                              | 61                       | 14   | 0   | 75                               | 98.68%                                 | 10   | 80.26%                                 | 9   | 1,382,043.97              | 67  | 1                                      |
| <b>TOTAL</b>                 | <b>500</b>                | <b>7,829</b> | <b>8,329</b>                    | <b>4,621</b>             | <b>1,948</b>   | <b>592</b>  | <b>7,161</b>                     | <b>85.98%</b>                          | <b>19</b>  | <b>55.48%</b>                          | <b>18</b>   | <b>91,098,925.16</b>      | <b>5,686</b>                                      | <b>1,168</b>                           |

Note: Information required must be properly filled-up. For accuracy in reporting, inconsistencies of data in previous reports shall be adjusted using this form.

Prepared by:

SENA Secretariat

Noted by:

  
SHIRLEY M. PASCUAL  
Dep. Exec. Director IV